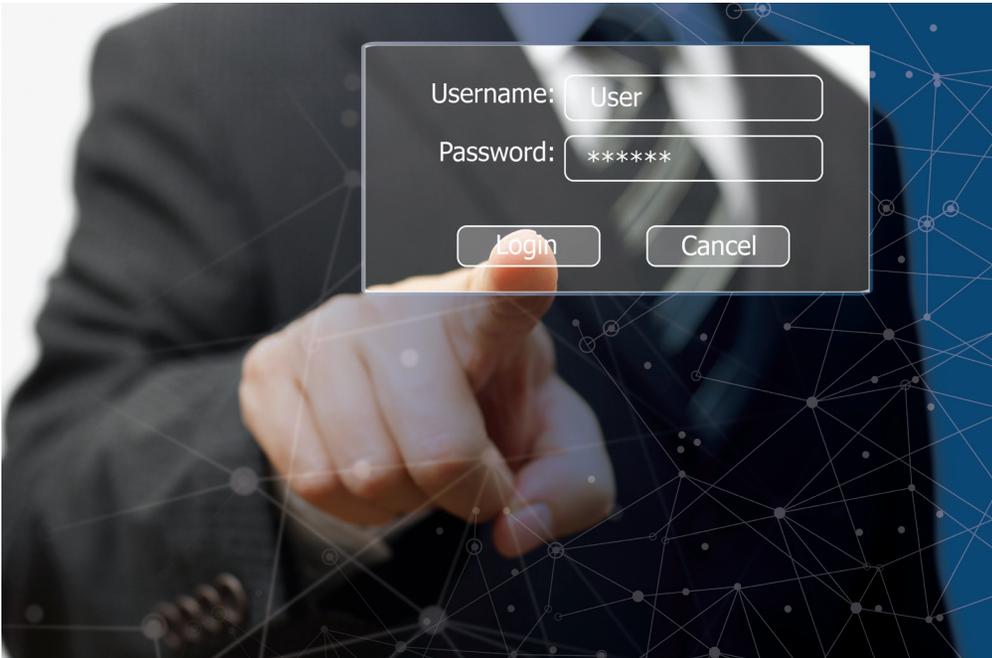


ACCREON HEALTH CLOUD

for PointClickCare UAP

Streamlining User Account Provisioning (UAP)



If not maintained well, organizations are at risk of security breaches as a result of users who may no longer be up to date; and staff productivity may be hindered due to delayed account access.

User Access and Application Security is Paramount

Maintaining user identity and access to your PointClickCare (PCC) system is no small task. With the industry average staff turnover rate at approximately 50% per year, staying on top of user account provisioning (UAP) is costly and time-consuming. In addition, high utilization of contractors and staffing agencies drive large volumes of new accounts with very short turnaround time. If not maintained well, organizations are at risk of security breaches as a result of users who may no longer be up to date; and staff productivity may be hindered due to delayed account access.

Today's Account Provisioning is Inefficient, Inconsistent, and Costly

It is common to see Long-Term and Post-Acute Care (LTPAC) organizations spend significant resources to set up and manage user accounts. For most, the account lifecycle is manual with multiple steps from the time the user is identified, set up in HR and Payroll, assigned application permissions per job function, maintained and decommissioned. This process is rife with inefficiency and multiple points of failure that lead to delay and dissatisfaction.

Technically speaking, provider organizations need an easy way to communicate between their account or workforce management system and PCC, without having to implement new communication methods or processes — for example, uploading a comma-delimited file or using web services like REST/JSON to communicate with the PCC API in SOAP/XML. This translation work places additional burden on IT staff to support and maintain.

Accelerating and Maintaining the Value of your PointClickCare UAP Solution

PointClickCare's Identity and Access Management solutions include UAP and Pass-through Authentication. UAP is a pre-requisite to enable PCC's new single sign-on solution. Through UAP, providers can centralize activities and automate the management of user profiles based on triggers that occur outside of PCC. However, implementation is often a limiting step requiring knowledge of not only PCC, but also the experience and expertise in connecting to the external systems it relies on.

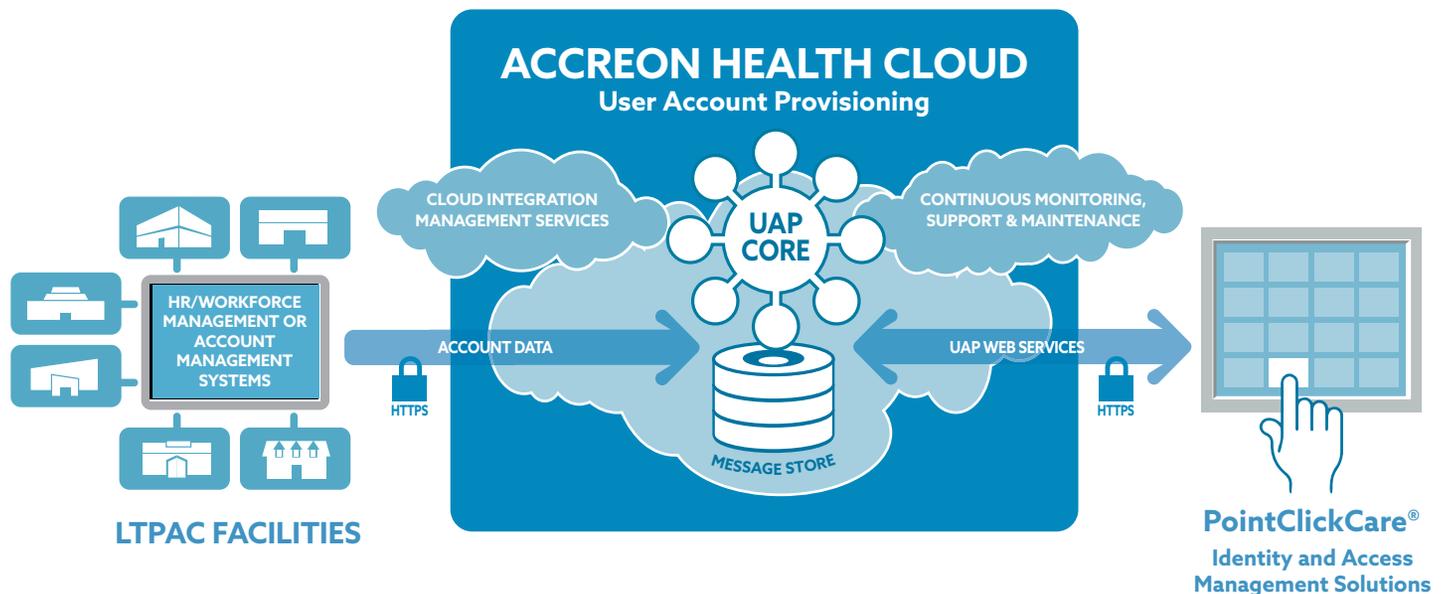
The Accreon Health Cloud

Leveraging decades of complex integration experience, and a deep working relationship with PointClickCare, the Accreon Health Cloud helps organizations maximize the value of their PCC investment. AHC is a turnkey solution that helps organizations navigate the nuances of their

PCC system, perform the implementation and validation steps, and host and maintain the connections. The end result is rapid deployment, efficient workflows, and reliable connectivity.

The Value of the Accreon Health Cloud

- Maximize your PCC investment and accelerate deployment with specialized PCC UAP expertise
- Lower your administrative and operational costs through automated, efficient, and accurate workflows
- Improve end-user experience by keeping login and passwords in sync between systems
- Return time to your staff and make the most of your existing budget
- Enable continuous quality improvement through analytics and insights
- Ensure ongoing reliability and support future system expansion



Value Beyond UAP

The Accreon Health Cloud is scalable and enables workflows beyond user account provisioning such as care coordination, post-acute care insights and analytics, and home care. Our specialized staff is always available to add new connectivity and optimize interfaces for your evolving projects and IT infrastructure, while ensuring your existing connectivity performs flawlessly.

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